

PETROLEUM EMPLOYEES UNION

Founder: **RAJA KULKARNI**
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(Regd No 1657)

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To
ED-HRO (WOU)
ONGC, NBP,
Mumbai.

Sub: Pending Medical Bills, Biometric of dependents and empanelment of Hospital for PME.

Respected Sir/Madam,

There have been complaints regarding time taken for the approval and payment of the regular medical bills. Recently a letter was also issued on the same subject matter for quick action to be taken for passing of medical claims, but still continuous complaints are arising for the same. We had suggested for Tenure doctor to be given authority to pass the medical bills at all ONGC installation's as per earlier practice. On enquiry to medical section still the approval for same is pending from HQ. We would also like to suggest that backlog medical bills processed by HR section to be enlisted and handed-over to medical section at NBP green Height and other centers for clearing it at the earliest.

Secondly, the introduction of Biometric system is a good initiative but some employees are facing problems where they cannot come along with their family due to some personal reason. Biometric should be carried out at all empaneled hospitals and period to be decided as such that all can submit the same. Aged individuals cannot come for the biometric. So please give discretion to such candidates.

Also regarding PME for offshore working employees it is essential to do their PME after every two years. In WOU-Mumbai most of employees are from outside of Mumbai region, and it is quite difficult for employees and their family dependents (spouse) to come Mumbai and do the PME, also the accommodation is serious issue for it as our Santacruz guest house is not in working condition.

As discussed with the medical in-charge with reference to our earlier correspondence for PME at nearby empaneled hospitals other than Mumbai, Nashik Apollo hospital has been agreed for rates offered by ONGC, but the other hospitals like Pune, Aurangabad and Nagpur have not agreed for the same. We would like to suggest to accept the rates of other hospitals. We can save the expenditure for stay at Hotels for getting PME to be done in time for our employees.

Hence it is a humble request to resolve the above issues at the earliest.

Thanking You.

Yours Respectfully


(Santosh J. Patil)
General Secretary

Copy to : In-charge Medical Section (WOU) NBP, Mumbai.